



MACK

MACK® OVER-THE-AIR UPDATES (OTA)

UPGRADE YOUR UPTIME.



Remotely update software and parameters with Mack Over The Air.

Software updates and parameter changes used to mean a day or two of lost work — and lost revenue. But with Mack Over The Air, drivers and fleet managers can optimize operations at their convenience.

BORN READY.

Update your fleet with the push of a button.

Keep your fleet running in optimal condition with OTA and Mack GuardDog® Connect.

Made to keep fleets moving.

SAVE TIME AND MONEY

Reduce update times dramatically without the need for software, laptops or multiple trips to the dealer for simple updates.

GET MORE PARAMETER OPTIONS

Set over 30 different parameters such as road speed, idle parameters and Mack *mDRIVE*™ settings to maximize your fleet's performance.

OTA keeps essential truck operating systems up to date and allows fleet managers to optimize operating parameters to every truck in the fleet.

UPDATE FROM ANYWHERE

Wireless syncing capabilities allow fleets to update anywhere there's a cell signal without the need for a technician.

PASSWORD PROTECT DOWNLOADS

With the option to password protect, managers can designate who activates software and parameter updates; whether it's a technician or the driver.



STAY IN SYNC AUTOMATICALLY

When updates are ready, Mack OTA agents immediately notify managers and send updates to trucks.



GET UPDATES ON THE FLY

Drivers can download parameter and software updates at their convenience wherever there is a cell signal.



INSTALL WITH EASE

With Driver Display Activation (DDA), drivers can easily install updates through their dashboard display.

Designed for drivers.

Drivers can activate OTA updates on the fly or schedule their activation with a OneCall® agent anywhere there's a cell signal.

UPDATES WON'T SLOW YOU DOWN

Remote OTA updates typically occur in under 13 minutes, eliminating 2-3 days of downtime per truck on average.

DRIVER DISPLAY ACTIVATION (DDA)

Drivers can download, verify and install updates on their own thanks to the Driver Display Activation (DDA) feature.

CUSTOMIZE YOUR NOTIFICATIONS

Choose from three distinct display options for OTA notifications, from full screen, to icon-only or no notification at all.

CHOOSE YOUR CHANNEL

Drivers can activate updates on their own or get help from a Mack OneCall agent to guide them through the process.

How to enroll.

As an essential part of the Mack Connect® suite of uptime services, Over The Air with DDA is now standard on every Mack Anthem®, Pinnacle™ and Granite® model. The service is included for the first 2 years and can be extended through subscription.

Software retrofits for 2019 Model Year and later models also are available. Covered models from 2016 onward can activate OTA by contacting OneCall.



To enroll in OTA and share your authorized OTA contact names, visit MackTrucks.com/ConnectWithMack



Get more out of every mile with Mack Connect.

As our suite of telematics, connectivity and support tools, Mack Connect delivers the tools and technology you need to keep your business connected in today's complex landscape.



CONNECTED SUPPORT

Maximize uptime with intelligent maintenance systems and time-saving repair processes.



CONNECTED BUSINESS

Drive profitability and gain insights at every turn with Mack's open platform and fleet management systems.



CONNECTED DRIVING

Get the most out of your trucks and your drivers with built-in fuel management and driver-assist technologies.

